

Perth Stadium Conditions of Entry

Perth Stadium and the Stadium Park are proudly managed and operated by VenuesLive Management Services (WA) Pty Ltd as agent for the Western Australian Sports Centre Trust, trading as VenuesWest (**we, us, our**).

For the comfort, safety and enjoyment of all patrons, staff and event parties, these Conditions of Entry apply to all patrons and visitors to Perth Stadium and Stadium Park.

We reserve the right to update, modify or change these Conditions of Entry from time to time.

ATTENDING EVENTS AT PERTH STADIUM

Event Specific Conditions

The conditions of entry may vary between events and should be read in conjunction with the event organiser's conditions of entry and the ticketing agent's conditions of ticket sale.

General Conditions

- Patrons will be subject to a security check, which may include personal checks, wandering, searching of bags, other containers (regardless of size) and clothing, when entering Perth Stadium or an event.
- Unless otherwise specified, children 12 years and under will not be admitted to an event without a parent, legal guardian or responsible adult.
- Umbrellas may be brought into Perth Stadium but for the comfort of others should not be put up.
- For safety reasons strollers and prams are not permitted in Perth Stadium during events. Strollers and prams may be cloaked.
- Standing in the seated stands and other seated areas during events is permitted however, there is a higher risk of injury, to self and others, when standing in seated areas. If patrons wish to stand please be respectful of other patrons. If a patron's behaviour is a safety risk to themselves or others, they will be asked to remain seated. Refusal may result in the patron being removed from the venue.
- During concerts, if patrons wish to stand and dance in the seated areas please only do so for a short series of songs, unless the majority of the audience in the seated area are standing for the concert.

Prohibited Items

The following items may not be brought into Perth Stadium:

- Illegal substances, including illegal drugs.
- Laser pens and pointers.
- Remote control vehicles, including drones (or any such aircraft).

- Flares, fireworks, explosives, smoke bombs/cannisters, and other incendiary devices.
- Guns, knives, weapons, and other dangerous or hazardous items.
- Glassware or cans, including aerosol cans or metal containers of any kind.
- Animals, other than certified service animals.
- Folding chairs or stools.
- Cameras and or recording devices for commercial purposes, including tripods.
- Metal flag poles, extendable flag poles and flag poles capable of being used as a weapon.
- Oversized banners and flags which may cause public nuisance.
- Whistles, hooters, horns, and drums, or other musical instruments (i.e. vuvuzelas).
- Balloons, confetti / shredded paper, coloured smoke/powders, and bubble machines.
- Candles, lanterns and other open flames.
- Scooters, roller skates, skateboards, segways, push bikes or other unauthorised means of transportation.
- Commercial, promotional, or other unauthorised marketing materials, including clothing for sale or other means of distribution.
- Other items as determined by us that may cause damage, injury or public nuisance.

Bag Sizes and Cloaking

- Bag sizes are limited to 30cm x 40cm (including eskis);
- Limited cloaking is available and may be unavailable for some events.



Ticketing

- Patrons are only authorised to access the seats / areas of Perth Stadium as shown on the ticket.
- Pass outs may be issued on an event by event basis.
- Tickets must not be used in any advertising, promotional or other commercial purposes (including competitions) without the prior written consent of the event promoter. If a ticket is sold or in breach of this condition the ticket holder may be denied admission to the event.
- Subject to the WA Ticket Scalping Act 2021 (Act), that permits re-selling up to a certain threshold, tickets to events must not be resold at an increased price. If a ticket is purchased or suspected to have been purchased in breach of the Act the ticket holder may be denied admission to the event.

Alcohol

- Perth Stadium is a licensed premise and we sell, serve and supply alcohol and alcoholic beverages in accordance with our liquor licence, the Liquor Control Act 1998 (WA), the regulations pursuant to that act, and the guidelines for the Responsible Serving of Alcohol.
- Alcohol cannot be brought into or removed from Perth Stadium by patrons or visitors.
- Patrons consuming alcohol in designated alcohol free zones within Perth Stadium will be removed from Perth Stadium.
- It is an offence for minors (under 18) to purchase and consume alcohol. Minors purchasing or consuming alcohol will be removed and banned from Perth Stadium and reported to the Police.
- It is an offence to purchase alcohol for, or supply alcohol to, minors. Persons supplying alcohol to minors will be removed and banned from Perth Stadium and reported to the Police.
- Clothing, accessories, or clearly visible body markings of patches or insignia of Outlawed Motorcycle Gangs are not permitted within Perth Stadium.

Dress Standards

Premium hospitality facilities, member facilities, restaurants and dining areas at Perth Stadium will be subject to dress codes.

As a minimum for general admission areas, patrons must be appropriately clothed for a public place and must wear shoes. Patrons with bare feet will not be permitted entry.

VISITING THE STADIUM PARK

General Conditions

- Please respect other visitors' quiet enjoyment of the Stadium Park.
- All visitors must observe and comply with all safety, security and emergency procedures as directed by Stadium management, including procedures in the event of Total Fire Ban days or on days of Very High Fire Danger or above.
- Children must be supervised by a responsible adult at all times.
- The Stadium Park is within a no fly zone and the recreational use of drones is not permitted.
- Signage (no larger than A3) and decorations are welcome however restrictions may apply for safety and environmental reasons.
 - Signage and decorations must be free standing and cannot be staked into the ground or attached to any infrastructure (e.g. fencing, pavilions).
 - Marking the ground or turf with any substance (e.g. flour, dyes) is not permitted.
- Pop-up sun shelters / umbrellas may be used in the Stadium Park, but they must be secured (e.g weighted, not staked) for the safety and comfort of other visitors.
- Picnics and self-catered activities are welcome. If visitors are using a professional/external caterer please refer to the Events & Activities section below.

- The use of portable barbecues, pizza ovens, spit roasts and bain-maries are not permitted unless operated by a professional catering company.
- All rubbish must be placed inside rubbish bins. Leaving rubbish next to rubbish bins is not permitted.

Events & Activities at the Stadium Park

- Areas of the Stadium Park are accessible to visitors throughout the year, provided the Stadium Park is not required for an event or other activity.

Prohibited Items

The following items may not be brought into the Stadium Park:

- Illegal substances, including illegal drugs.
- Flares, fireworks, explosives, smoke bombs/cannisters, and other incendiary devices.
- Guns, knives, weapons, and other dangerous or hazardous items.
- Metal flag poles, extendable flag poles and flag poles capable of being used as a weapon.
- Oversized banners and flags which may cause public nuisance.
- Candles, lanterns and other open flames.
- Balloons, confetti / shredded paper, coloured smoke/powders, and bubble machines.
- Commercial, promotional, or other unauthorised marketing materials, including clothing for sale or other means of distribution.
- Other items as determined by us that may cause damage, injury or public nuisance.

Bicycles, Scooters, Skates / Rollerblades, Skateboards (Personal Mobility Vehicles)

- Personal Mobility Vehicles (including electric / battery operated vehicles) are permitted within the Stadium Park along shared use pedestrian / cycle paths (10 km/h speed limit).
- Personal Mobility Vehicles are not permitted on lawns, garden beds or in bushland.
- Bike racks are available at various locations throughout the Stadium Park. Visitors are responsible for ensuring their bikes are securely locked.

Animals

- Please do not feed the wildlife.
- Dogs are permitted within the Stadium Park provided they are on a leash no longer than two metres. Dogs are not permitted within 10 metres of any playground area. Service dogs are excepted. No other animals are permitted in the Stadium Park.
- Dog owners must clean up after their animal and have their own deposit bags as they are not provided in the Stadium Park.
- Snake sightings should be reported to our staff as soon as possible.

GENERAL TERMS AND CONDITIONS

General

- Visitors may bring personal items (excluding Prohibited Items) to Perth Stadium or the Stadium Park, but do so at their own risk. We will not be responsible for damage, loss or theft of personal property.
- Attending public places involves risks including exposure to illnesses / communicable diseases, collisions (with objects or other persons), falling or tripping, adverse weather, or acts committed by other visitors. Visitors to Perth Stadium and the Stadium Park do so at their own risk.
- Visitors must observe and comply with all safety, security and emergency procedures at Perth Stadium and the Stadium Park as directed by our staff.
- We adhere to all government public health safety measures that apply to Perth Stadium and the Stadium Park, which may change from time to time.
- The Stadium Park is a public space and the consumption of alcohol is prohibited unless a permit has been obtained by us, or a party approved by us.
- Smoking (including e-cigarettes) and vaping is not permitted while inside Perth Stadium, and is not permitted within 10 meters of playground areas and/or barbeque facilities within the Stadium Park.
- Intoxicated, drug affected, disorderly, abusive, or persons engaging in anti-social behaviour (including wearing or displaying offensive materials), will be removed from Perth Stadium and the Stadium Park.
- Visitors must not attempt to conceal their identity while inside Perth Stadium or at the Stadium Park. We will respect cultural differences and medical conditions.
- Unauthorised soliciting and customer surveying is not permitted at Perth Stadium and the Stadium Park.

Refusal of Entry / Removal / Ban

We reserve the right to refuse entry to, remove, and/or ban anyone from Perth Stadium and/or the Stadium Park who:

- is intoxicated, drug affected, disorderly, abusive, or engaging in anti-social behaviour (i.e. using racial, homophobic or other discriminatory language);
- is carrying Prohibited Items;
- does not hold a valid ticket to an event (i.e. sourced via an unauthorised promotion; appears to have been forged/copied);
- carries out any unauthorised promotional or commercial activities;
- refuses to comply with directions or requests of our staff (i.e. health and safety directions; security checks of patrons and their personal belongings);
- gains unauthorised access to Perth Stadium or any restricted areas (i.e. the pitch/field; player/artist facilities);
- smokes (including e-cigarettes) or vapes within Perth Stadium, other than in designated external smoking / vaping areas;

- throws objects within Perth Stadium; or
- has an existing banning notice issued against them by Perth Stadium, any other stadium or entertainment precinct in Australia, or any state, national or international sports governing body.

Privacy / CCTV / Recordings

- Closed circuit television cameras are in use throughout Perth Stadium and the Stadium Park at all times:
 - for the security, public health and safety of all persons at Perth Stadium and the Stadium Park; and
 - for the prevention and detection of crime and fraud.
- For further information on how we use CCTV recordings / footage please refer to the Stadium Privacy Policy (see below).
- By entering Perth Stadium and visiting the Stadium Park all patrons and visitors acknowledge and consent to, in accordance with applicable privacy laws, our providing third parties (including law enforcement agencies; security contractors; regulatory authorities) with their name, address, date of birth, voice, image, and/or photograph:
 - for the security, public health and safety of all persons at Perth Stadium and the Stadium Park;
 - for the prevention and detection of crime and fraud; and/or
 - if they have breached any of these Conditions of Entry and/or been evicted/removed from Perth Stadium or the Stadium Park.

Parking

- On event days (e.g sporting events, concerts) parking is not available at Perth Stadium or the Stadium Park, unless a parking permit has been issued by us.
- On non-event days parking at Perth Stadium is restricted to persons holding a parking permit issued by us, and is otherwise is free at the Stadium Park. Parking at the Stadium Park is very limited and we are unable to reserve parking bays on non-event days.
- Vehicles are not permitted to drive or park on paths, over curbs, on lawn or in bushland.
- Vehicles must be correctly parked at all times within available parking bays.
- Vehicles must not stop / park in No Parking or No Stopping zones.

Perth Stadium Privacy Policy

PRIVACY POLICY

Perth Stadium and the Stadium Park are proudly managed and operated by VenuesLive Management Services (WA) Pty Ltd as agent for the Western Australian Sports Centre Trust, trading as VenuesWest (**we, us, our**).

We respect your right to privacy under the Privacy Act 1988 (Cth) (Privacy Act) and are committed to protecting your personal information in accordance with the Australian Privacy Principles, as set out in the Privacy Act, which deal with the collection, management and disclosure of your personal information.

This Privacy Policy outlines how we collect, use and manage your personal information. It applies to the services you use when you visit Perth Stadium and/or the Stadium Park, such as purchasing a product at Perth Stadium, and when you use our digital services. The term 'digital services' refers to products or technology at Perth Stadium, as well as our websites, mobile applications, social media platforms and other online services. Please note that certain third parties may be able to identify you across sites and services using the information they process, however, any such processing is not done at our direction and is outside the scope of this Policy.

1. Your personal information is important to us.

We respect that you have a right to make your own choices about how your personal information is collected and used. We acknowledge that when you provide your personal information, you do so trusting that we will only collect and use your personal information in accordance with this Privacy Policy, unless you authorise us to do otherwise.

2. What personal information do we collect and hold?

The term 'personal information', when used in this Privacy Policy, has the meaning given to it in the Privacy Act. It is information that can be used to personally identify you and may include:

- your name, date of birth, place of birth, gender, address, email, information from social media accounts (including social media handles), and / or phone;
- information about your location, including data from GPS, wi-fi triangulation and similar, and social media tags/posts);
- information collected through your use of our networks, websites, customer support services, social media sites or otherwise (eg, web server logs, browsing data, cookies, web beacons, clear gifs and pixel tags);
- recordings of your image and/or voice from the use of photography services;
- recordings of your image and/or voice through the use of closed circuit television (CCTV) systems and other surveillance devices, to ensure the security of our operations and the safety of all persons entering in and/or using Perth Stadium and the Stadium Park and the public generally. All footage captured by the CCTV systems is retained for a maximum period of thirty (30) days, after which time it is erased, unless it has been identified prior to this expiry period and retained for the purpose of investigating a specific incident;

- recordings of your voice from the use of our communication tools (including phone and radio communications) and written correspondence to us;
- information about your health (eg. when buying tickets for wheelchair accessible spaces, when you request ACROD parking permits, when we are responding to a medical incident at Perth Stadium, when we are required by law to collect such information);
- your image and/or vehicle licence plate number, when you access or use car parks located at Perth Stadium and the Stadium Park; or
- details of products and services you have purchased from us, or enquired about, and any additional information necessary to deliver those products and services (eg. payment method details), respond to your enquiries and generally complete any commercial transaction between us.

3. How do we collect personal information about you?

We collect your personal information from various sources, including when you:

- provide us with your personal information and contact details;
- provide your personal information to law enforcement agencies (including State or Federal Police) and/or security contractors, if you are detained by them for any breach of Perth Stadium Conditions of Entry;
- complete a transaction using any of our services, including when you order or purchase products and/or services from us, our partners, or ticketing agents when purchasing tickets to events at Perth Stadium;
- enter your personal information on our websites;
- interact with us through our social media platforms (including Facebook, Instagram and Twitter – these services will also handle your personal information for their own purposes, in accordance with their own privacy policies);
- subscribe to any newsletter, participate in surveys, questionnaires, requests for feedback, competitions or promotions;
- submit your resume or an application for employment opportunities at Perth Stadium;
- enter Perth Stadium or Stadium Park, through the use of CCTV and other surveillance devices;
- use the Perth Stadium Wi-Fi service or use mobile applications developed by us or for Perth Stadium;
- require assistance from medical or security staff whilst at Perth Stadium or the Stadium Park; or
- contact us, and we may also keep a record of that contact, including any personal information provided by you.

We will collect or use your personal information where required or authorised by law, or otherwise permitted under applicable privacy laws (including the Privacy Act 1988).

4. What happens if we cannot collect your personal information?

You are not obliged to provide us with your personal information, however if you choose not to, we may be unable to:

- provide you with a requested product or service;
- provide you with information about products and services;

- transact business with you; or
- provide you with an appropriate level of service.

5. Use of cookies, web beacons and other technology.

We use cookies (including third party vendor re-marketing tracking cookies), web beacons and other online technologies to collect information on the use of our services.

This information may be used to make your use of our websites and services as convenient as possible, to identify repeat visitors to and areas of interest on our websites, and to analyse visiting patterns. We do not use cookies to obtain personal information without your consent. We, and our partners, may use cookies and web beacons to monitor your internet activities to provide you with targeted advertising based on your prior visits to our websites and your interests.

Most web browsers are set to accept cookies, however if you do not wish to have any information collected through the use of cookies you may set your browser to disable cookies. You may also delete cookies from your hard drive at any time.

6. How we use your personal information.

Your personal information is generally held and used for the purpose of which it was provided or obtained, including in the following ways:

- to provide you with goods and services, and to give you the most worthwhile experience in attending Perth Stadium or Stadium Park or when using any of our websites or social media platforms (including our websites, and Facebook, Instagram and Twitter accounts);
- to conduct surveys, questionnaires, market research, customer profiling and requests for feedback which helps improve our services;
- to prevent or detect unlawful behaviour, or as part of the investigation and/or analysis of incidents or occurrences at Perth Stadium or the Stadium Park;
- to investigate and respond to any breach of Perth Stadium Conditions of Entry; and/or
- to investigate, respond to and defend claims made against us, or involving Perth Stadium or the Stadium Park, or to commence and represent claims on our behalf or involving Perth Stadium or the Stadium Park.

We, and third parties operating on or through our services, may also:

- conduct targeted advertising for the purpose of promoting our events and other partner goods and services,
- send marketing communications by creating custom marketing audiences on third-party websites (such as social media platforms ie. Facebook); or
- provide you with news, offers, and other information about us, our upcoming events and our goods and services, where you have given your consent or registered to receive these communications from us.

If you wish to unsubscribe from receiving these communications please follow the unsubscribe instructions in any email or communication we send you.

We will not use any of your personal information without your consent, unless:

- required under the Privacy Act or by any other law, including under an order issued by a court or tribunal;
- required to do so for security and/or law enforcement purposes, or to protect the rights, property or personal safety of other attendees at Perth Stadium or the Stadium Park, or any member of the public; or
- we believe it necessary to fulfil any of the purposes described in this Privacy Policy.

7. Who we disclose your personal information to and why?

In order to fulfil the purposes described in this Privacy Policy we may need to share your personal information with other organisations who provide goods and/or services on our behalf. These may include the police, other law enforcement agencies, other government or regulatory authorities, and/or medical and emergency services providers.

We may also share certain personal information with:

- third parties, which may include for information technology providers or payment processing organisations, in order to provide you with goods and/or services;
- third party digital agencies, networks and marketing platforms, so that we can create and better target ads and content to you and others with similar interests on other websites or media; and
- sponsors and partners of Perth Stadium, and hirers and promoters of events at Perth Stadium and the Stadium Park, so that these parties can process your enquiries, run their events, and for other legitimate business interests as described in their privacy policies. We otherwise do not disclose your personal information to these parties for marketing, advertising and/or promotional purposes, unless you have consented to receive such information. You can withdraw your consent to receiving information from these parties by following the unsubscribe instructions in the communications sent to you by these parties.

We may also share your personal information with a recipient overseas, if we reasonably believe that it will be held, used and/or disclosed by the recipient in accordance with applicable privacy laws (including the EU General Data Protection Regulations). By providing us with your personal information you are providing your consent for us to disclose your personal information overseas, and you are aware that by providing such consent we will cease to be accountable for the overseas recipient's handling of your personal information under applicable privacy laws.

8. You can access the information we keep about you.

If at any time you want to know what personal information we hold about you, or you wish to access personal information that we may hold, please write to Privacy Officer, Perth Stadium, PO Box 630, Victoria Park WA 6979.

All requests for personal information must include proof of identity that we reasonably request (eg. passport or driver's license) the purpose of your request, and should include your phone number in case we need to contact you. We may require additional information, dependent on the nature of your request. Access to personal information will be provided, unless we are required to refuse a request in accordance with the Australian Privacy Principles.

There is no application fee for making a request to access your personal information, however we may charge an administrative fee for the provision of information in order to cover our reasonable costs in identifying and providing the requested information.

If we do not agree to provide you with access to personal information we hold you may seek a review of that decision.

9. Changing and updating the personal information we have about you.

We will take all reasonable steps to ensure the personal information we collect, use or disclose is accurate and complete. If at any time you need us to change your personal information please write to Privacy Officer, Perth Stadium, PO Box 630, Victoria Park WA 6979. All requests to change personal information must include proof of identity, and should include your phone number in case we need to contact you. Once proof of identity has been confirmed we will amend your personal information accordingly.

If you wish to have your personal information deleted, please write to Privacy Officer, Perth Stadium, PO Box 630, Victoria Park WA 6979. All requests to delete personal information must include proof of identity, and should include your phone number in case we need to contact you. Once proof of identity has been confirmed we will take all reasonable steps to delete such personal information unless it must be kept for legal reasons.

10. Response Times.

We will endeavour to respond to your request, enquiry or complaint within a reasonable time frame. When your request is to access, change or delete any of your personal information please allow at least 30 days, once proof of identity has been confirmed, for us to process your request.

11. Competitions.

From time to time we conduct competitions on our websites and through our social media platforms (Facebook, Instagram or Twitter). When we run these competitions, you may be provided with the choice of being added to a mailing list to receive further information from us and our partners. Unless you choose to receive further communications from us or our partners, the information which we collect from your entry in the competition is not used for any purposes other than for the competition.

12. Storage and security of your personal information.

We will take all reasonable steps to keep the personal information which we hold about you secure and protected from misuse, loss, unauthorised access, modification or disclosure. We continually endeavour to improve security safeguards in line with current industry standards, however unfortunately no data transmission over the internet is totally secure. Accordingly, we cannot guarantee that unauthorised third parties will not be able to defeat the technical measures put in place to secure your personal information. We will not be held responsible for events arising from unauthorised access to your personal information. We will destroy or de-identify your personal information when no longer needed or no longer required to be held by law.

13. Notifiable Data Breaches

We will notify you, and where applicable any relevant authority (eg. the Australian Information Commissioner), in accordance with applicable privacy laws, in the event of any loss, or unauthorised access to or disclosure of your personal information, that is likely to result in serious harm to you.

14. Links to other websites.

We provide links to third party websites on our websites, and allow third party advertising on our websites and social media platforms, or via the IT network at Perth Stadium. These linked websites or advertisements are not under our control and we are not responsible for the conduct of companies linked to our websites. Before disclosing your personal information on any other website, we advise you to examine the terms and conditions of those websites. We are not responsible for how your personal information is collected and used by these third party sites.

15. Future changes

We are committed to being Australia's premier stadium hosting world class sporting and entertainment events. This means that our business will continue to evolve and improve as new products, services and features are introduced. Accordingly, we will review and update our policies as required. We reserve the right to update and change our Privacy Policy at any time, by posting an updated version of the policy on our websites. The amended Privacy Policy will apply whether or not we have provided you with specific notice of any changes or updates.