

Men's Rugby World Cup Australia 2027 Ticket Website

Website Terms of Use

Welcome to this website (the “**Website**”) which is operated by Rugby World Cup (Australia) Pty Ltd, having its registered office at Level 6, 201 Elizabeth Street, Sydney, New South Wales 2000, Australia (“**RWC**”). RWC is the organiser of Men's Rugby World Cup Australia 2027, pursuant to authority granted to RWC by World Rugby Events DAC (“**WRED**”). WRED is a part of the World Rugby group of companies, which also includes World Rugby, the global governing body for the sport of rugby union (collectively, “**World Rugby**”).

This Website is maintained as a service to its visitors and ticket account holders, subject to the following terms and conditions concerning the use of the Website and ticket accounts.

The purpose of these Terms of Use (the “**Terms**”) is to confirm and outline the rights, obligations, restrictions, conditions and responsibilities that shall apply to all use of and access to the Website and ticket accounts by any visitors, guests, account holders, users, fans, registrants and ticket/product purchasers.

The Website

The Website is an official ticket website of the Men's Rugby World Cup Australia 2027 (“**RWC27**”) and is brought to you by RWC. The purpose of the Website is to provide users with information and updates on RWC27, enable participation in ticket ballots, draws and real-time sales and to enable users and fans purchase tickets / ticketed products for RWC27 matches and avail of such other services and products made available via the Website from time to time.

Ticket Account

In order to apply for or purchase RWC27 tickets, ticketed products and other services and products via the Website, you are required to create and register for a Website ticket account (“**Account**”), submit information to the Website, agree and adhere to these Terms and any other terms and/or conditions that you may be presented with and also process payment for any such tickets, products and services of which you wish to avail.

If you already have an Account and you wish to use/access it, you will need to log in to your Account each time using your login details. You agree and acknowledge that any activities conducted under your own Account, including while accessing the Website, shall be your sole responsibility and RWC shall not be liable or responsible for any fraudulent use of or unauthorised access to your Account (except where such fraud or unauthorised access is due to RWC's gross negligence, wilful misconduct or where caused or contributed to by RWC).

Acceptance of the Terms

You are entitled to access and use this Website and your Account subject always to these Terms. Please ensure to read these Terms carefully prior to use of the Website and your Account.

When creating an Account via the Website, you will be required to review, accept and adhere to these Terms. By otherwise visiting or accessing this Website and/or any pages thereof, you confirm your agreement with, understanding and acceptance of, these Terms (the Terms are accessible and displayed clearly in the footer of each page of the Website). You acknowledge and agree that these Terms form a legally binding and enforceable contract with you.

If you do not agree to and accept these Terms, you do not have permission to access the contents of this Website or your Account and you must cease using the Website and your Account immediately.

When using particular services or functionalities via the Website or your Account, you may also be required to agree to additional guidelines, rules or terms applicable to such services or

functionalities. All such additional guidelines, rules or terms shall be incorporated by reference into these Terms.

Nothing within these Terms shall restrict, exclude or modify or purport to restrict, exclude or modify any statutory consumer rights under any applicable laws, including the *Competition and Consumer Act 2010 (Cth)* (“**CCA**”) and the *Australian Consumer Law* (which forms Schedule 2 to the CCA).

Modifications and Acceptance

RWC reserves the right to make amendments or changes to these Terms from time to time and shall notify Account holders of any such changes if they materially affect the Account holder and/or their rights by issuing a statement via the Website and/or directly to the Account holder.

Visitors to the Website (who are not Account holders) are responsible for reviewing regularly the information and Terms posted on the Website in order to obtain timely notice and understanding of any such changes to the Terms or the Website. Continued and/or subsequent use of this Website by Website visitors following any such changes shall constitute acceptance of any such updated or modified Terms or other Website information.

Superfan Pass and Ticket Terms and Conditions

These Terms apply to your use of and access to the Website and your Account. For the avoidance of any doubt, the purchase and/or use of Superfan Passes or tickets / ticketed products and services and your attendance at RWC27 matches shall be governed by separate terms and conditions relating to such services, products or activities and you should consult those terms and conditions for any queries you may have in relation to such services, products or activities.

No Offer of Service

Unless otherwise expressly stated, the material and content on the Website and within your Account are for information purposes only. We make no representation that all material or content available via the Website or your Account is appropriate, accurate, reliable or acceptable or available for use in any particular jurisdiction.

All users, visitors and Account holders who choose to access the Website and their Account do so at their own risk, subject to applicable laws (including the Competition and Consumer Act 2010 (Cth) (“**CCA**”) and the Australian Consumer Law (which forms Schedule 2 to the CCA)) and such users, visitors and Account holders are solely responsible for their awareness of and compliance with local laws and regulations in their own jurisdiction in relation to their use of the Website and their Account.

Use in Compliance with the Terms

When using and/or accessing the Website and/or your Account, you confirm and undertake that you will comply with and adhere to a) these Terms, b) all applicable laws that might apply to you in any applicable jurisdiction and c) RWC’s and World Rugby’s intellectual property rights (including in particular, non-infringement and no misappropriation of such intellectual property rights).

Restricted Use

Without prejudice to any other restrictions in these Terms, in relation to your access to and use of the Website and/or your Account, you agree that you shall not:

- Engage in any illegal, fraudulent or misleading conduct or activities, including the sharing of illegal, fraudulent or misleading content and/or communications or information;
- Distribute or circulate spam or phishing communications;

- Seek unauthorised access to the Website or your Account and you shall not disseminate or attempt to disseminate trojan horses, viruses, bugs, malware or any other such similar virus or software into the Website, Account or their applicable servers;
- Share explicit or inappropriate content or material (including criminal materials, violent, obscene, hateful or offensive content);
- Engage in any activity that infringes the intellectual property rights of RWC, World Rugby and/or any third parties;
- Engage in any conduct that violates, or may result in the violation of, the privacy rights of third parties, including in relation to any personal information of any such third parties.

Own Non-Commercial Use

You may view, download, and print contents from the Website or your Account subject always to the following conditions and applicable laws (including *Australian Consumer Law*): (a) the content may be used solely for information purposes and for your own personal non-commercial private use; and (b) the content may not be modified, adapted or altered in any way; and c) you may not copy, store in any medium (including without limitation on any other website), modify, adapt, spider (i.e. use a computer programme to collect or aggregate material from the Website or your Account), publish, distribute by any means (including without limitation via any peer-to-peer networks such as BitTorrent), prepare derivative works from, broadcast, communicate to the public or transmit any part of this Website or your Account or any of the material contained in this Website or your Account or otherwise use the content for any other purpose other than as explicitly permitted in these Terms. Any other or additional uses shall require the express prior written permission of RWC (to be granted at its sole discretion). Without prejudice to the foregoing, the prohibitions set out in this paragraph apply, without limitation, to any audio recording or commentary, visual or audio-visual works (whether live, delayed or recorded), data, statistics, live scoring services, text commentary services, reviews, articles, trade marks, logos or photographs (or any part of any of the foregoing) that appear on the Website or within your Account.

You shall not frame or use framing techniques to enclose any trade mark, logo, content or other proprietary information or content (including images, text, page layout, or form) of RWC or World Rugby or such other proprietary information that is otherwise included within the Website or your Account without the express written consent of RWC (to be granted at its sole discretion). You may not use any meta tags or any other "hidden text" using RWC's or World Rugby's name or trade marks without the express written consent of RWC or World Rugby (as applicable).

You agree to use this Website and your Account only for lawful purposes, and in a manner that does not infringe the rights of, or restrict or inhibit the use and enjoyment of this Website by RWC, by other Website users, Account holders and/or any other third party. Such restriction or inhibition includes, without limitation, conduct which is unlawful, or which may harass or cause distress or inconvenience to any person as well as the transmission of obscene, defamatory or offensive content or disruption of normal flow of dialogue within this Website or within your Account.

Any material breach (or immaterial breach that is not rectified by you following notice of the breach) of any of these Terms or any engagement by any user or Account holder in criminal activity which relates to this Website or an Account may, in addition to any other remedy RWC may have, result in the cancellation, suspension or termination of your permission or licence granted to you in relation to your use of the Website and your Account.

Intellectual Property

You acknowledge and agree that all and any collaterals, items and materials, and all intellectual property rights contained therein and within the Website or within your Account, including without limitation copyrights, patents, design rights, trade secrets, know-how, confidential information rights, logos, style, look and feel, trade marks, trade names, domain names, service marks, moral rights, database rights, branding, logos, marks, designs, images, wording, texts, sounds, recordings, documents, statistics, databases, content (moving and still) and all such other materials within the Website or your Account are exclusively owned by and/or are the exclusive property of RWC, World Rugby and/or their licensors, or are otherwise used by RWC and World Rugby as permitted by applicable law. Furthermore, all rights in company names, trade names, logos, product packaging and designs of RWC or World Rugby, or RWC or World Rugby sponsors, licensors, licensees, suppliers, or other third-party products or services, which are included on the Website or within your Account belong exclusively to RWC or World Rugby or such third-parties, as applicable, or their respective owners, and are legally protected from reproduction, imitation, dilution or confusing or misleading uses under applicable national and international laws.

You may not use the words "World Rugby", "Rugby World Cup", "Men's Rugby World Cup Australia 2027", "RWC27", "RWC2027", "MRWC", "Men's Rugby World Cup", "Webb Ellis Trophy", or any derivations thereof, or any such other similar words or phrases which are registered trademarks of RWC or World Rugby, or any RWC or World Rugby logo or other proprietary graphic or trade mark or as any button or link to the Website without express written permission from the appropriate owner in each case (to be granted at their sole discretion).

The use or misuse of any such intellectual property rights, trade marks or any materials or collaterals, except as permitted herein is expressly prohibited and nothing stated or implied on this Website or within your Account confers on you any licence or right to such use or misuse under any patent, copyright work, trade mark, design or other right of a similar nature of RWC, World Rugby or any third party.

You are prohibited from duplicating, modifying, changing, transferring or transmitting, creating derivative works, reverse-engineering, selling, licensing, reproducing, and/or exploiting in any way any materials, content or collaterals or intellectual property rights contained within or available via the Website or your Account.

Any infringement or breach of RWC's or World Rugby's intellectual property rights shall constitute a material breach of these Terms, and RWC and/or World Rugby may pursue any action they see fit, including legal action against you, to immediately cease any such breach or infringement and claim damages in the event of such an infringement, or where damages are not a suitable remedy, seek injunctive action against you.

Nothing in this Website or within your Account is designed to grant any licence or right under any copyright or other intellectual property rights of RWC or World Rugby or any third party or to grant the use of any names, logos, pictures, trade marks or other works or content featured on the Website, unless otherwise expressly stated. No act of downloading or otherwise copying or reproducing from the Website or your Account will transfer title to you to any software, content or materials on the Website or within your Account, unless express written statements are communicated to you to the contrary by RWC or World Rugby.

Disclaimer

Although reasonable care is taken to ensure that the information and data on this Website (including via your Account) is accurate at the time of publication, unless expressly stated, information displayed on the Website or within your Account is for general information purposes only and no representation or guarantee, expressed or implied, is made as to accuracy, reliability or completeness of information

or content contained on the Website or within your Account (subject to applicable law, including the *Australian Consumer Law*). RWC and World Rugby shall, subject to applicable law, including the *Australian Consumer Law*, have no liability (including any resulting damage to you or a third party) or responsibility for any information or content contained on the Website or within your Account which is incomplete, inaccurate or outdated. You acknowledge that the Website and your Account use a high speed news and information service for publishing updates, news and other information and due to the short time span between the occurrence of an event and its reporting or publishing on the Website or your Account, it is possible that inaccuracies may be occasionally published. RWC is not responsible for the content of external internet Websites that link to this Website or which are linked from it.

Your use of the Website and your Account is on an "AS IS" and "AS AVAILABLE" basis. Except in cases of RWC's gross negligence, wilful misconduct or where caused or contributed to by RWC, RWC is not responsible or liable, subject to applicable laws (including *Australian Consumer Law*), for any damages including, without limitation, indirect or consequential damages, or any damages whatsoever arising from your use of the Website or your Account or any information or material contained therein or loss of connectivity, data or profits, whether in action of contract, negligence or other tort action, arising out of or in connection with your use of the Website or your Account.

Subject to any consumer guarantees under *Australian Consumer Law*, RWC does not warrant that the functions, services and facilities contained or provided by this Website or your Account will be uninterrupted, timely, secure or error free, that defects will be corrected, or that this Website, your Account or the server that makes them available are free of viruses, bugs, spyware, malware or similar flaws or represent the full functionality, accuracy, and reliability of the materials or content on the Website or within your Account.

Any material downloaded or otherwise obtained through the use of the Website or your Account is done at your own discretion and risk and you will be solely responsible for any damage to your computer system or device with which you access the Website or your Account as well as for any loss of data that results from the download or use of any such material. You should ensure to have in place your own anti-virus software in relation to any information or materials you access, use or download via the Website or your Account.

Adverts may be published, from time to time, on the Website or via your Account in the form of buttons, banners, interstitials, pop-ups or other forms of online advertising by RWC and/or on behalf of authorised partners and/or third party advertisers. RWC is not responsible for the content of any such adverts and accepts no liability in relation to any representations made therein or any losses of any kind, scope or nature arising in reliance by you upon such adverts.

Links From the Website

Links to third party websites on this Website or within your Account are provided solely as a convenience to you. If you use these links, you will leave this Website. You acknowledge and agree that RWC has no responsibility for the accuracy or availability of information, material, advertising, products, content, services or other items provided by or included within third party linked websites, access to and use of which will be governed by separate terms and conditions applicable to such third party website. Links to such websites do not constitute an endorsement by RWC of such websites or the content, products, or other materials or services presented on such websites.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, RWC SHALL NOT BE RESPONSIBLE OR LIABLE, DIRECTLY OR INDIRECTLY, FOR ANY DAMAGE OR LOSS CAUSED OR ALLEGED TO BE CAUSED BY

OR IN CONNECTION WITH USE OF OR RELIANCE ON ANY SUCH CONTENT, PRODUCTS, OR OTHER MATERIAL AVAILABLE ON THIRD PARTY LINKED WEBSITES. IF YOU DECIDE TO ACCESS ANY OF THE THIRD PARTY WEBSITES LINKED TO OR FROM THIS WEBSITE, YOU DO SO ENTIRELY AT YOUR OWN RISK.

Contributions

Subject to applicable laws, if you submit any contribution to the Website or to RWC (via the Website or your Account) (including without limitation any text, graphics, photo, video or audio), you agree that by such submission you are granting RWC a perpetual, royalty-free, non-exclusive, sub-licensable and transferable right and license to use, reproduce, modify, adapt, translate, create derivative works from, publish, distribute, broadcast, transmit, communicate to the public, perform, play, and exercise all copyright, database rights, publicity rights and other intellectual property rights with respect to any such work worldwide and/or to incorporate it in other works in any media now known or hereinafter developed for the full term of any rights that may exist in such content. You also waive irrevocably on a perpetual basis (or, where such waiver is not permitted under the laws of any jurisdiction, agree not to enforce) any moral rights or rights of paternity which may exist in your contributions. Notwithstanding this, the privacy and data restrictions set forth in the Website [Privacy Statement](#) and [Cookies Policy](#) shall apply at all times. If you do not wish to grant such rights to RWC, it is suggested that you do not submit any contribution to this Website, your Account or to RWC.

By submitting a contribution to this Website, you also warrant that such contribution (a) is your own original work and that you have the right to make it available to RWC for all the purposes specified above, (b) is not defamatory and (c) does not infringe any law or rights (including intellectual property) of any third party.

Privacy / Personal Data

We are firmly committed to safeguarding your personal data. Please see the Website [Privacy Statement](#) and [Cookies Policy](#) in this regard. In addition to your acceptance of these Terms, you acknowledge that you have read and understood the statements and policies referenced above.

E-mail Service

In situations where you receive from us, or where we may give you the option to subscribe to any e-mail or newsletter service which will provide you with news, updates and other information, your receipt and/or use of the content, links, materials and information received through that e-mail service will also be subject to these Terms.

Children under 16

If you are under 16, you must obtain the approval of your parents or a guardian before you:

- E-mail the Website, or ask RWC to e-mail anything to you;
- Send in any information via the Website or your Account;
- Enter any contest or game that requires information about you or offers a prize;
- Buy anything online (but subject always to any additional purchase terms for a product or service).

By continuing to use this Website (including your Account) and any of the services offered, you are confirming that you have received the consent of your parent or a guardian. We may request at any time evidence in writing from you, or carry out an action verification activities ourselves, for the purposes of confirming that guardian or parental consent has been obtained and if we have reason to believe that such consent has not been provided, we may terminate and/or suspend the u16's access to the Website and/or remove or delete their Account. The relevant parent or guardian shall remain responsible at all times for the u16's compliance with these Terms.

No Confidential Information

We do not want to receive confidential or proprietary information from you through this Website or via your Account. Please note that any information or material sent to us via the Website or your Account will be deemed NOT to be confidential (unless expressly stated to be confidential). By sending us any information or material, you grant RWC an unrestricted, irrevocable license to use, reproduce, display, perform, modify, transmit and distribute those materials or information, and you also agree that we are free to use any ideas, concepts, know-how or techniques that you send us. For the avoidance of doubt, the above will be subject always to the Website **Privacy Statement** and **Cookies Policy** (see links to the statement and policy directly above in these Terms).

Limitation of Liability

Insofar as permitted by applicable law, RWC (and World Rugby) disclaims all liability for any damage and/or incidents beyond its control in relation to the access and/or use of the Website or your Account. If RWC (or World Rugby) is held liable for any proven incident (to the extent permitted by applicable law (including the Australian Consumer Law)), RWC's (and WRED's) total aggregate liability to you, whether in contract, tort (including negligence) or otherwise, arising out of or in connection with these Terms or your use of the Website or your Account, shall in no case exceed the sum of AUD\$50.

For the avoidance of doubt, WRED and RWC do not exclude or limit liability for: (a) death or personal injury caused by their negligence; (b) fraud or fraudulent misrepresentation; and/or (c) any liability which cannot be limited or excluded by law.

Security

If you communicate with RWC by e-mail or other digital means, you should note that the security of Internet e-mail is uncertain. By sending sensitive or confidential e-mail messages to us, you accept the risks of such uncertainty and potential lack of confidentiality over the Internet.

General

If any of these Terms (or part thereof) should be determined to be illegal, invalid or otherwise unenforceable by reason of the laws of any state or country in which these Terms are intended to be effective, then to the extent and within the jurisdiction which the relevant term is illegal, invalid or unenforceable, the applicable term shall be severed and deleted from the applicable clause and the remaining Terms shall survive, remain in full force and effect and continue to be binding and enforceable.

The section headings and captions to the provisions within these Terms are inserted for convenience of reference purposes only and shall not be considered a part of or affect the construction or interpretation of these Terms.

If there is any conflict between these Terms and/or specific terms appearing elsewhere on this Website relating to specific material, services, products or functions of the Website or via use of your Account, then the latter shall prevail.

These Terms shall be governed by and interpreted in accordance with the laws of New South Wales, Australia. All disputes arising from or related to these Terms (including but not limited to any non-contractual disputes or claims) will be submitted to the exclusive jurisdiction of the courts of New South Wales, Australia. Nevertheless, RWC reserves the unilateral right to pursue any legal proceeding in the competent courts at the defendant's domicile.

Contacting the Website

You can contact RWC in relation to any queries you may have in relation to the Website or your

Account by emailing us at rw2027customerservice@rugbyworldcup.com or by writing to us at the address set out below:

Rugby World Cup (Australia) Pty Ltd

Level 6
201 Elizabeth Street
Sydney
New South Wales 2000
Australia

Last Updated

These Terms are subject to change from time to time. These Terms were last updated on **5 August, 2025**.

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